



LOCKLIZARD INSTALLATION GUIDE

How to install and register your Locklizard licence

1. What is Locklizard?

When you purchase AC-EXS with us you have the option to purchase online, enabling you to download and print your exercises rather than ordering a hard copy. To do this you will need to install a Locklizard license which gives you access only to the appropriate number of documents following your order. This license is free of charge.

The email with your license details will come from licensing@e3-iguana.com so please check your junk folder and ensure this is on your safe senders list.

2. Installing your Locklizard License

The first stage is installing your viewer. There are 4 links to do this depending on the operating system you are using.

The email you will receive will look like the example on the right.

You **MUST** be logged on as a Windows or Mac administrator.

Make sure your Operating system has installed all the latest patches/updates. This is especially important on Mac OS.

When you click on the link a license file will be downloaded to your device. Click on the application and a notification will appear before you install the programme.

Please note - dependent on your computer's security settings you may need to ask someone from your IT team to approve this for you.



Access to print AC-EXS from Talogy

Dear Sam,

Please see below instructions to help you access AC-EXS, you will then be able to print directly from your device.

Before printing any of the documents that our team has shared with you, you will **need to install** a secure PDF Viewer (Locklizard) on your device. To install the software and register your licence, please simply follow the steps below:

1. Please choose your **operating system** below and follow the instructions in the browser:
 - [Windows](#)
 - [Mac](#)
 - [iOS](#)
 - [Android](#)
2. To view and print the documents, please activate **your licence** by following the below link:
 - [xxx License](#)

Please note: Your license file may also be supplied as an attachment to this email (.llv and .zip files).

3. To browse through our full selection of AC-EXS please visit our [AC-EXS Catalogue](#).



Any Problems?

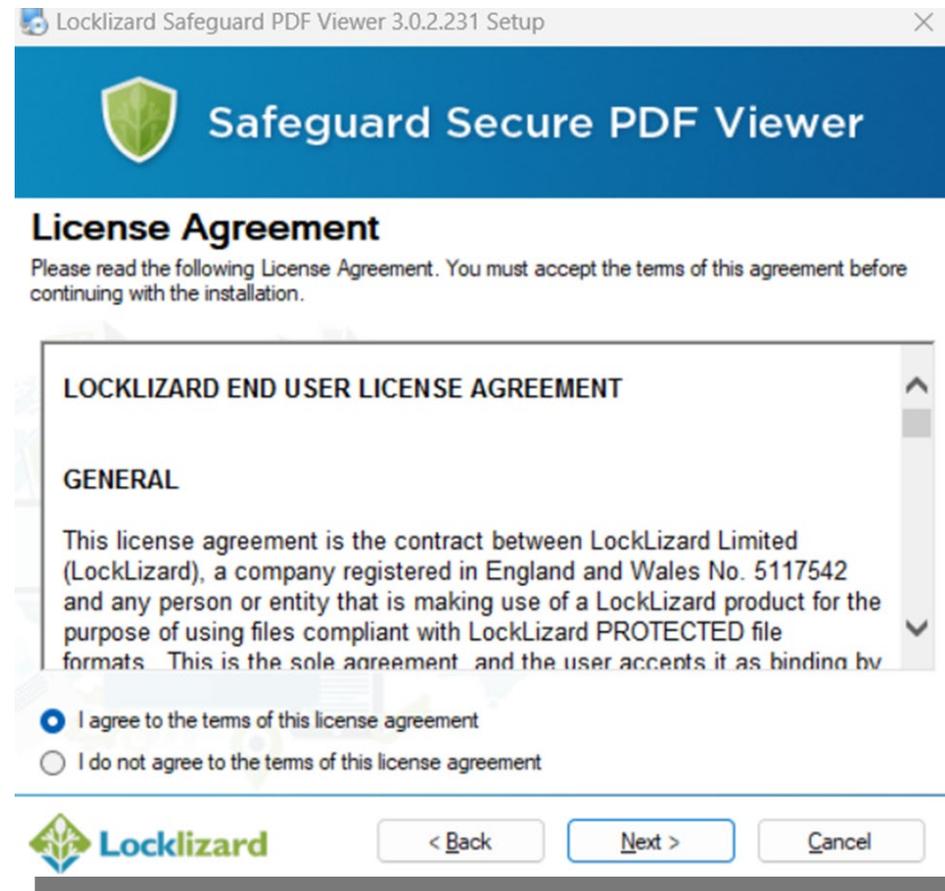
- Difficulty activating your license or viewing protected PDF files? - Please see [Viewer help](#) or [support knowledgebase](#)
- If your problem is not covered there then contact us at exproductsupport@talogy.com

2. Installing your Locklizard License

Click "Next":

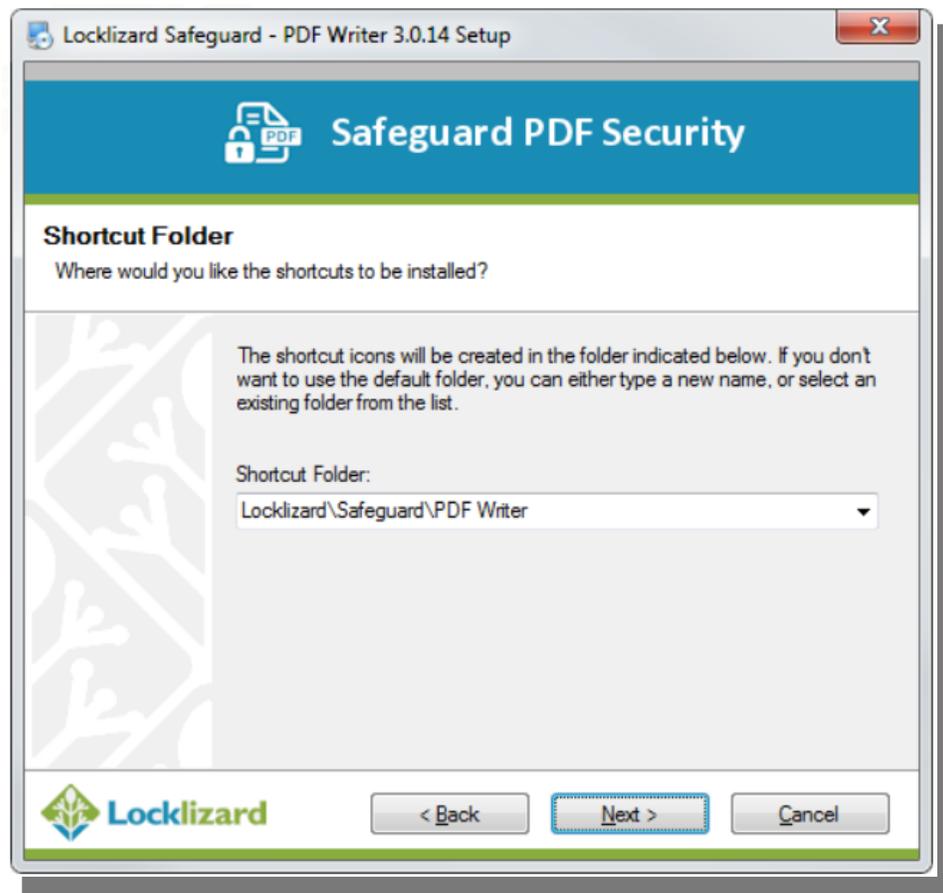
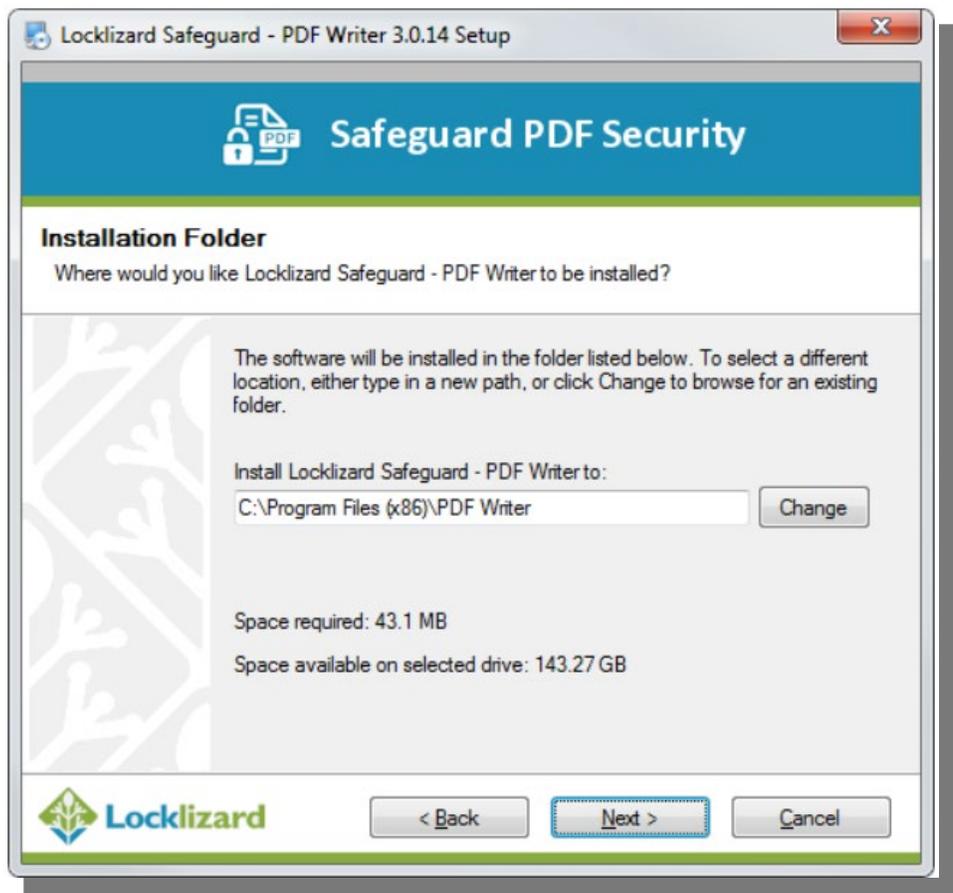


Read through, and "Agree" to user licence agreement:



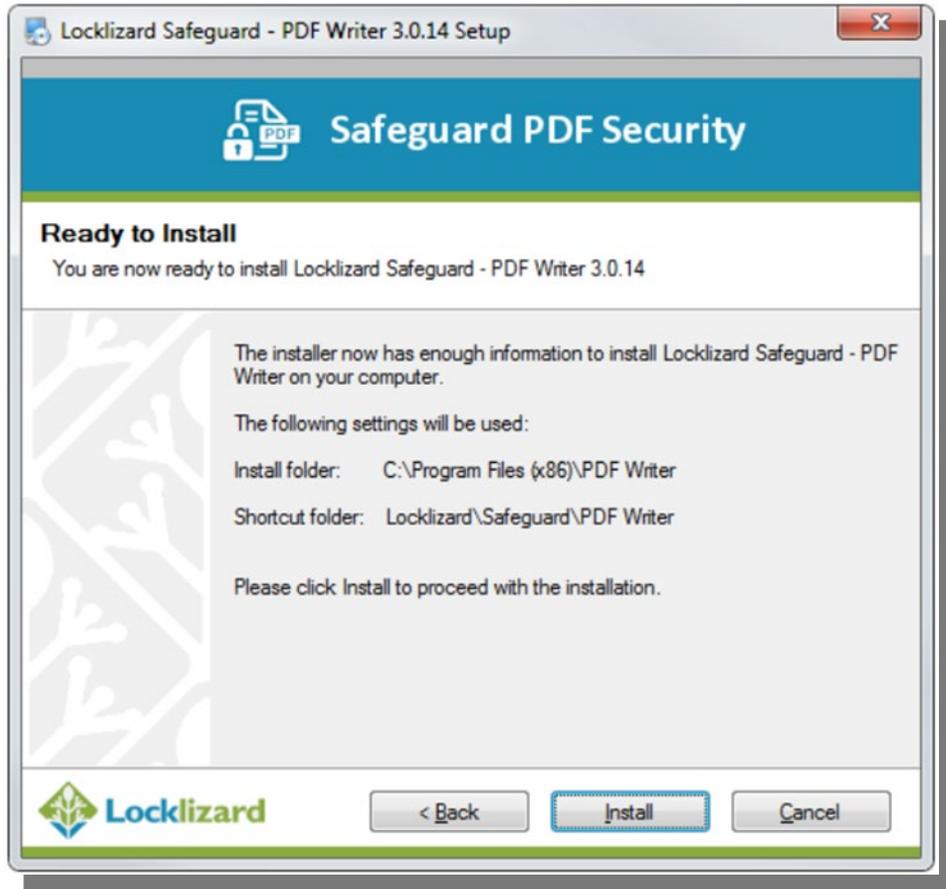
2. Installing your Locklizard License

You are then able to choose which folder your Locklizard viewer is located:

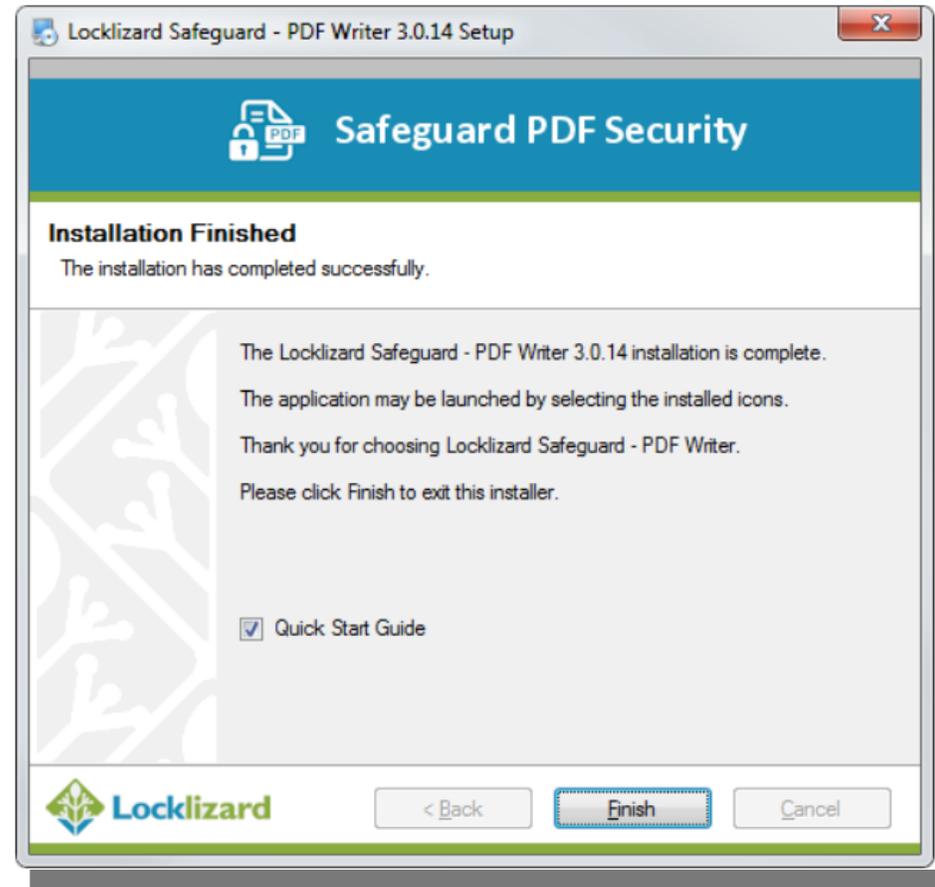


2. Installing your Locklizard License

Finally, you can “Install” your Locklizard viewer:

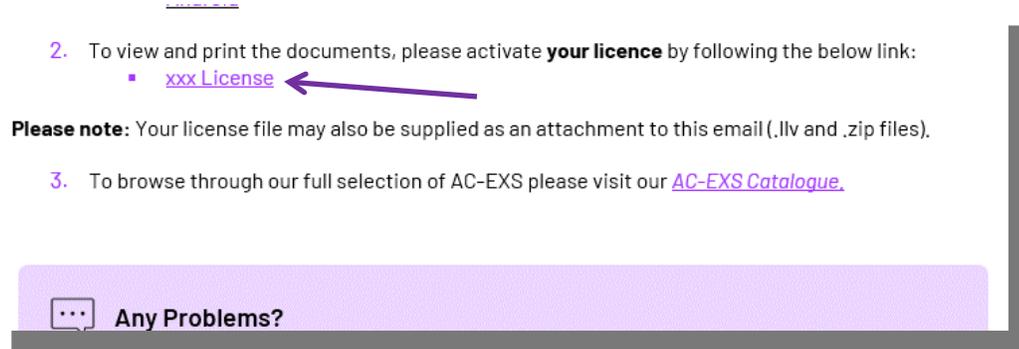


Once installed, click “Finish”:



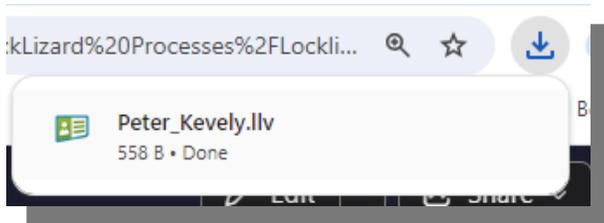
3. Registering your Locklizard License

The second stage of the process is to register your license file. To do this, click on the second link in your original email.

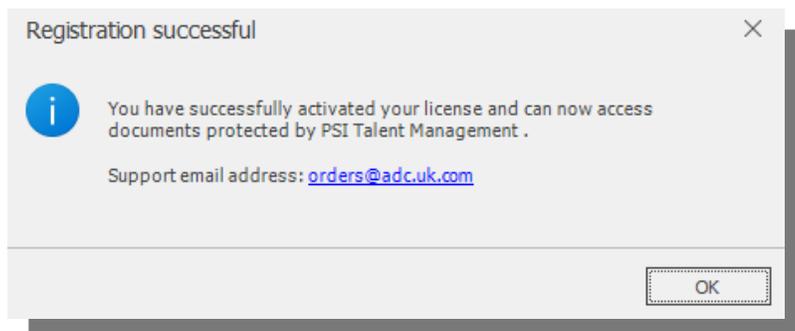


Make sure you are activating the license locally on the computer and NOT using a remote connection to the machine

Your individual licence will then download. Select "OK" to approve this:



Once registered, you will get a confirmation notification:



4. Troubleshooting

In case you have any technical issues with installation or registration of your license, please refer to the [troubleshooting](#) page for further guidance.

Do not hesitate to contact our Client Experience team for further support on cxproductsupport@talogy.com.